

## Snow Removal

Between the dates of November 15th and March 15th, it shall be unlawful to park any vehicle or allow a vehicle to remain parked within the public right-of-way of any street within the corporate limits of Syracuse City: at any time during the accumulation or removal of snow and between the hours of 12:00 a.m. and 6:00 a.m. (11-020-050)

It is unlawful to blow, shovel, or plow snow from private property onto a public street or right of way causing a hazard to vehicular or pedestrian traffic. (4.05.160C)

Snow removal in subdivisions will commence after 3 inches of accumulation. Snow removal is prioritized with roads having highest traffic volumes cleared first.

1. Main Roads, such as: 1000 West, 2000 West, 3000 West, 4000 West, 700 South, 2700 South, Gentile Street and Bluff Road.
2. Main Subdivision Collectors, such as Bluff Ridge Drive, Banbury Drive, 1475 West, and Doral Drive.
3. Cul-de-sacs and stub streets are cleared after 4 inches of accumulation.

\*Contact the Public Works Dept. if there is concern over any snow removal needs.



## Fix-It Requests

If you have items that need attention, including culinary or secondary water issues, or if you see problems with sidewalks, signs, roads, weeds or street lights, you can report these items to Public Works on the city website under the Fix It Request link. Your request will be received immediately and is the most efficient way to report problems.

**SOCIAL MEDIA** is useful to keep informed on city matters. Join the Syracuse City Utah official Facebook page for occasional updates. However, social media is the least productive way to respond quickly to your concerns or inquiries. Our phone is available 24/7, which allows you to contact us during business hours or after hours for emergencies.

801-825-7235 Mon—Fri 8:00 AM—4:30 PM

801-643-5775 after hours emergencies

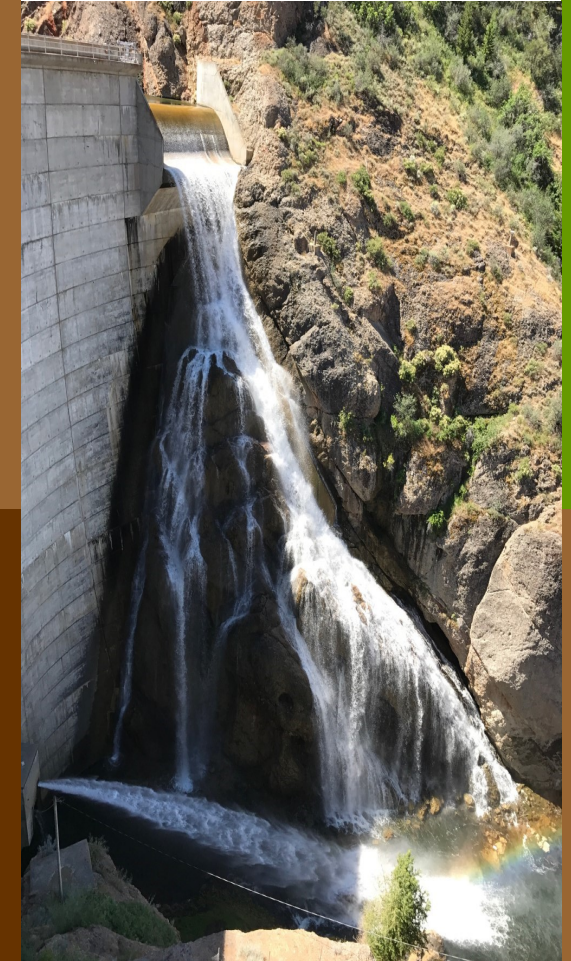
**TREES** provide shade and appeal, but require proper maintenance to remain healthy. In order to protect trees that extend over the sidewalks and roadways from being damaged by vehicles and pedestrians, trees must be pruned to allow a clearance of seven feet over a sidewalk and eleven feet over a street.



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## Syracuse City Public Works



*Public Works Director  
Robert Whiteley*

**Tel: (801) 825-7235**

# Services provided by the Public Works Dept.

## Secondary Water

Syracuse City provides an irrigation water service to its residents. A city-owned secondary water valve and meter is placed in the park-strip in close proximity to the property line. Tampering with any city-owned utility is strictly prohibited. (4.25.080) Residents need to install an additional valve in close proximity to the city's valve, in order to maintain their own system. Because the water is untreated, it is recommended that a filter be placed just after the residents shut off valve. Wasting water is prohibited and is enforced (Ord. 4-25-130). If you notice any leaks, please notify the Public Works Dept.



## Blue Stakes

Remember, before you start landscaping, it is a state law to contact Blue Stakes of Utah at least two (2) full business days or 48 hours prior to any digging, to locate and mark utility lines. Requests can be made by online at [bluestakes.org](http://bluestakes.org) or by dialing 811, Monday through Friday, 7:00 AM to 5:00 PM, excluding holidays. Blue Stakes is a free service provided by local utility companies.

Syracuse City is only responsible for marking City owned utility lines: culinary and secondary water mains, sewer mains, land drain mains, storm drain lines, and City owned street lighting.

## Culinary Water

Residents are required to maintain their water meter boxes, and secondary water valves, keeping them clear of weeds and debris. Maintaining your premises will result in a prompt repair in a water leak situation. Syracuse City employees inspect and maintain the culinary water line from the main in the road to the meter, including the meter. From the meter into the home is the responsibility of the homeowner. Water quality is routinely tested and available for the public online at our website in the consumer confidence report.

## Sewer

Avoid putting fats, oil or grease down the drain as they will clog a sewer line. Notify public work immediately if you notice sewer backups.

## Storm Water

Any illicit discharge identified in the storm drain must be reported to Syracuse Public Works. An illicit discharge includes anything that is not rainwater that flows into the storm drain system.

## Streets

Updates for road improvement projects are posted on the City website.

## Frequently Asked Questions

### ♦ Q. What should I do if my water is discolored?

A. Water may become discolored due to water main breaks, water line repairs, construction, fire flow testing or a fire in your area. These situations increase the speed of water in the water main, thereby agitating sediments that can discolor the water. If this occurs, run the **Cold** water full blast on the outside lawn or into the bathtub for about 20-30 minutes until the water runs clear. If your water still does not clear up, please call us at 801-825-7235.

### ♦ Q. How much secondary water pressure should I plan my sprinkler system for?

A. The secondary water pressure varies throughout the City. Observed pressures tend to range as follows:

500 W.-1500 W.—45-60 PSI

1500 W.-2500 W.—60-70 PSI

2500 W.-3500 W.—70-80 PSI

3500 W.-5000 W.—80-90 PSI

### ♦ Q. When would I need an Excavation Permit?

A. Excavation permits are required for any work (except landscaping) that is performed inside the city right-of-way (i.e. road, sidewalk, park-strip). Examples may include widening a drive approach, repairing underground utilities, and so forth. Permits are obtained at Public Works and online.

Look on our website, [www.syracuseut.gov](http://www.syracuseut.gov) for answers to many other questions.